

**LOW INCOME ENERGY ASSISTANCE  
(LIEAP)**

***BEGINNING DECEMBER 1, 2022, ANY HOUSEHOLD WITH A PERSON AGE 60 OR OLDER OR A DISABLED PERSON RECEIVING SERVICES THROUGH THE DIVISION OF AGING AND ADULT SERVICES (DASS) WHO CURRENTLY RECEIVES FNS AND RECEIVED LIEAP DURING THE 2021-2022 LIEAP SEASON IN DECEMBER MAY QUALIFY TO RECEIVE AN AUTOMATED PAYMENT THIS LIEAP SEASON. THESE HOUSEHOLDS ARE CURRENTLY BEING NOTIFIED BY MAIL OF THEIR ELIGIBILITY AND WILL NOT HAVE TO APPLY FOR THIS BENEFIT. THESE HOUSEHOLDS ONLY HAVE TO NOTIFY THE COLUMBUS COUNTY DSS ENERGY STAFF IF THEY HAVE HAD ANY CHANGES IN THEIR HOUSEHOLD SINCE LAST LIEAP SEASON. THIS NOTIFICATION MUST BE DONE ASAP. THEY CAN MAIL IN THEIR CHANGES, DROP THEM OFF AT DSS, OR CALL DSS AT 910-641-2800.***

***DURING THE MONTH OF DECEMBER, any household with a person age 60 or older or a disabled person receiving DASS services who DID NOT receive a notice of an automated payment are encouraged to apply by submitting a paper application that can be found on-line at the DHHS website or in the lobby of DSS. This application can be mailed, faxed, or dropped off in the drop box near the front entrance of DSS. Please include a telephone number so a telephone interview can be conducted.***

***BEGINNING JANUARY 3, 2023, LIEAP will be open to all other households that did not receive during the month of December. At this time LIEAP applications will be available to be submitted via email at [www.epass.nc.gov](http://www.epass.nc.gov).***

**THINGS TO REMEMBER: -**

**Please include a valid phone number on the application since a telephone interview may need to be completed.**

**- All information will be verified, including income.**

**-Energy payments will be paid directly to the heating provider.**

**-Approval is based on eligibility and availability of funds at the time all information is provided and the application is processed.**

**-Allotment amounts are based on the applicant's primary heating source.**

**THIS IS NOT A CRISIS PROGRAM.**

# **CRISIS INTERVENTION PROGRAM (CIP)**

**CRISIS INTERVENTION PROGRAM  
APPLICATIONS ARE CURRENTLY BEING TAKEN  
BY THE COLUMBUS COUNTY DSS.**

**CIP PROVIDES A VENDOR PAYMENT FOR  
ELIGIBLE HOUSEHOLDS WHO ARE CURRENTLY  
IN A HEATING RELATED CRISIS AND  
EXPERIENCING A LIFE-THREATENING OR  
HEALTH RELATED EMERGENCY.**

**Applicants are encouraged to apply by submitting a paper application that can be found on-line at the DHHS website or in the lobby of DSS. This application can be mailed, faxed, or dropped off in the drop box near the front entrance of DSS. Telephone interviews will be completed after the application is submitted with a telephone number.**

## **THINGS TO REMEMBER:**

- **Household MUST meet an income test – ALL income will be verified.**
- **Household MUST contain a person over age 60 or a child age 5 or under or a person with a medical condition and must be getting ready to lose their primary heating source.**
- **Please include a valid phone number on the application since a telephone interview will need to be completed.**
- **All persons living in the home have to be included in the application.**